

Privacy Policy

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M. Develop Pte Ltd (referred to as "YÖSO", "Mandala Group", "we", "us", "ours") are committed to protecting and respecting your personal data privacy and complying with data protection principles and provisions under applicable laws.

We may collect, process, use and disclose your information as a user of this Site or when you submit a membership application as described in this Privacy Policy. 'You' and 'your' when used in this Privacy Policy includes any person who submits a membership application and/or uses this Site.

This Privacy Policy sets out the basis and terms upon which YÖSO collects, processes, uses and/or discloses your information that is obtained from you when you start a membership application and/or use this Site.

Please read this privacy policy carefully. By using our site or submitting your personal data you are consenting to the collection, processing, usage and disclosure of your Personal Information as set out in this Privacy Policy.

SCOPE OF TERMS

M. Develop Pte Ltd (referred to as "YÖSO") reserves the right to update, amend or modify the terms of this Privacy Policy or any part of it without prior notice, and your continued access of the Site or use of the Services signifies your acceptance of the updated, amended or modified Privacy Policy, unless if the changes reduce your rights in which case we will ask for your consent. If you do not agree to all the terms and conditions in this Privacy Policy and/or any subsequent updates, amendments or modifications thereto, you must stop accessing or otherwise using the Site.

TYPES OF INFORMATION

Such information may include personal information relating to or linked to a specific individual such as name, residential address, telephone number, email address, or any such information we have requested and you have provided through the application or this Site. It also includes any personal information you choose to give when corresponding with us by phone or email, participating in user/customer/member surveys or otherwise visiting and interacting with this Site or any other websites we operate, and personal data that you provide to us when you visit the club. We can also combine personal data that you provide to us with other information we collect about you when you make a reservation through third-party services such as online restaurant-reservation in order to process your requests.

Cookies are small pieces of data sent from our website and stored in your web browser whilst you are browsing the website. This is to provide you with a good user experience when you browse our Site and allows us to improve its features. Third parties such (such as Adroll) may also place cookies on your browsers for targeted advertising purposes. Cookies identify your browser to our servers, but they do not identify you personally. If you do not want to accept cookies, you can block them by adjusting the settings on your internet browser. You may not be able to use all of the features on our website if you do this.

STORAGE OF INFORMATION

The Personal Information and other data we collect from you may be transferred to, processed, and stored in our servers or the servers of our third party services providers.

Your Personal Information will be stored as long as is necessary to fulfil any of the purposes described in this Privacy Policy, or to comply with any (i) contractual requirement that are necessary for the provision of the Services, and (ii) legal, tax or accounting requirement.

When it is no longer necessary for us to process your Personal Information, we will either delete or anonymise the data or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store your personal information.

We will endeavour to anonymise or aggregate your data if we intend to use it for analytical purposes or trend analysis.

YÖSO will use reasonable endeavours to maintain appropriate physical, electronic and organisational procedures to ensure that your Personal Information and other data is treated securely and in accordance with this Privacy Policy, and to protect such data against unauthorized access or unauthorized alteration, disclosure or destruction of data.

Once we have received your information, we will use strict procedures and security features to try to prevent unauthorized access.

YÖSO does not give any representation, warranty or undertaking that the Personal Information you provide to us will be secure at all times, and to the extent YÖSO has fulfilled its obligations under no circumstances shall YÖSO be responsible for any losses, damages, costs and expenses which you may suffer or incur arising from unauthorised access to or use of your Personal Information.

All payment transactions carried out by us or our chosen third-party provider of payment processing services will be encrypted using online encryption technology. You are responsible for keeping your chosen password confidential and not to share your password with any third party.

USAGE OF INFORMATION

We process the Personal Information collected in as far as necessary for performance of the contract with and providing services to you. Besides, we process the other Personal Information collected on the basis of our legitimate interests, which are the further improvement of the services and for direct marketing purposes.

We may also make use of your Personal Information to personalize your experience as a member, to contact you for feedback, to assist us in improving our services and for all membership-related communications including but not exclusive of events, club notifications, updates, promotions, partner-related information.

DISCLOSURE OF INFORMATION

We may from time to time share and disclose your Personal Information and other data to third parties, some of whom may be located outside your home country. The circumstances under which such sharing and disclosure will take place may include without limitation, the following:

- 1) We may share your information with third parties who deliver or provide goods and services for YÖSO or otherwise act on our behalf.
- 2) To our third party service providers (including Google Analytics), which we engage amongst others for the performance of certain services on our behalf, such as web hosting services, data analysis, marketing, market research, and to otherwise provide you with customer service.
- 3) If and to the extent required by any applicable law, order of court or requests by any governmental authority to make such disclosure.
- 4) Within The Mandala Group for marketing or research purposes
- 5) In any other case, to any third parties with your prior written consent (and in which case we will make it possible for you to withdraw your consent as easily as it was to provide consent).

Your Personal Information may be transferred outside of your home country and outside of the European Union, for the abovementioned purposes. If such transfer takes place to a country that does not provide an adequate level of protection, YÖSO will use reasonable endeavours to ensure that appropriate safeguards are in place. Such safeguards include but are not limited to (i) standard contractual clauses of the European Commission; (ii) the EU-US and Switzerland-US privacy shield; and/or (iii) any other appropriate cross-border transfer mechanisms.

There may be links present on the Site which could result in you leaving the Site and/or being taken to other third party websites. You should note that any Personal Information that you provide to these third party websites are not subject to this Privacy Policy, and YÖSO is not liable for any losses, damages, costs or expenses which you may suffer or incur in connection with you providing or making available Personal Information or other data to such third party websites.